



Hospice Administration Manual, 1e

Jean Syer, Emilie Deady

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All hospices must have a current manual of policies and procedures, not only essential to the management and administration of a hospice organization, but to enable organizations to comply with regulatory and/or accreditation standards. As hospice organizations emerge and grow in this decade, they will need a current, comprehensive, and customizable hospice administration manual.

Hospice Administration Manual is written in a policy format commonly used in health care organizations and includes 135 policies and procedures. In addition, it includes a CD-ROM that includes all policies and procedures in the Manual and a policy "constructor" to assist agencies in preparing new policies and procedures in the correct format.

- Includes 135 policies and procedures divided into two sections: Organizational Policies and Patient Service Policies
- Written in a policy format commonly used in health care organizations
- Addresses and cross references all regulatory and accreditation standards for major governing organizations: Joint Commission on Accreditation of Health Care Organizations (JCAHO), Community Health Accreditation Program (CHAP), National Hospice and Palliative Care Organization (NHPO), and Medicare Conditions of Participation.
- Includes a CD-ROM containing all policies and procedures from the Manual, plus a policy "constructor" to assist agencies in preparing new policies and procedures in the correct format.



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